



*A Charming Resort on Cape Cod*

**August 2014**

## Reminder of Annual Meeting

You are invited as an owner of a timeshare interval at Riverview Resort Condominium Trust, to be present or represented by Proxy at the Annual Meeting of Owners on **Saturday, September 13, 2014 at 10:30 a.m.** for the following purposes:

1. To elect two (2) Trustees
2. To transact such other business as may properly come before the meeting.

Owners in good standing are entitled to vote at the Annual Meeting of Owners and all adjournments thereof. Since a quorum of owners is required to transact business, all owners are urged either to attend the meeting or to be represented by Proxy.

If you do not expect to attend the meeting in person, it is vitally important that you mark, sign, date and return the enclosed Proxy/Ballot to reach us no later than September 12, 2014. If you later find that you can be present or for any other reason desire to revoke your Proxy/Ballot, you may do so at any time before the voting commences. Coffee and tea will be available, come early.

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**Annual  
Owners' Meeting  
Saturday,  
September 13, 2014  
10:30 a.m.**

**at the  
DoubleTree by  
Hilton Hotel  
(formerly the Radisson)  
287 Iyannough Rd.  
Hyannis, MA  
(508) 771-1700**

### Agenda

- I. INTRODUCTIONS**
- II. PROOF OF MEETING NOTICE**
- III. APPROVAL OF AGENDA**
- IV. APPROVAL OF PREVIOUS ANNUAL MEETING MINUTES**
- V. PRESIDENT'S ADDRESS**
- VI. MANAGEMENT REPORTS**
- VII. ELECTION OF TRUSTEES**
- VIII. QUESTIONS AND ANSWERS**
- IX. ELECTION RESULTS**
- X. ADJOURNMENT**

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# Riverview Resort Condominium Trust

## Board of Trustees Election

### Candidate Profiles

\* Indicates Incumbents

#### \*Frank Ferraro

**Interval Week(s) Owned:** Week 28 Unit 23

**Address:** North Reading, MA

**Education:** BA, MA, CAGS in Education/Administration

**Qualifying Experience:** I have been on the Riverview Board since the merger in 2010 and served on the Club of Cape Cod Board of Trustees during and prior to the merger. I was President during that period. I am a retired school Principal and have over 20 years experience on three different Cape Cod timeshare resorts (Riverview – 2010 to 2014; Club of Cape Cod – 1998 to 2010; Capt'n Gladcliff – 1988 to 1996). I have the experience, desire and passion to continue to serve and guarantee to all our owners that all facets of the Riverview Community (Resort manager, Staff and management Company) will provide the highest quality of service to all our owners. I seek your support in that effort.

**Objectives as Trustee:** Main objective is to continue to strengthen owner base and be a diligent watchdog over the operation of the Riverview Resort.

#### Edward Johnson III

**Interval Week(s) Owned:** Week 18 (#22); Week 37 (#27) & Week 38 (#44).

**Address:** Pittsfield, MA

**Education:** BS cum laude English & Education; Ph.D. Counseling Psychology.

**Qualifying Experience:** I have previously served on the Boards of the Salvation Army and the Girls Club (now Girls Inc.) in Pittsfield, MA. I feel that my experiences serving on these Boards over a number of years provides me with the knowledge and skills to understand the responsibilities and objectives of a Board member, which in turn will allow me to work productively with the other members of the Board to keep Riverview moving forward.

**Objectives as Trustee:** I have been coming to Cape Cod my whole life. I fell in love with Riverview from the first night we stayed here and have since purchased two additional weeks. The big loan will be paid off in January, so now is the time to evaluate and prioritize the work that needs to be done for upgrades that had to be put on hold. I want to be part of this decision-making process as the Board works to continue to make improvements to the infrastructure and amenities. This will be a balancing act and I will keep in mind an equally important goal of being fiscally responsible, while preserving our investment at Riverview.

#### \*Raymond Slater

**Interval Week(s) Owned:** wk 28 (#14 unit)

**Address:** Attleboro, MA

**Education:** Graduate Cumberland, RI High School 1973, Associate's Degree in Fire Science CCRI 2000

**Qualifying Experience:** Loyal owner at Club at Cape Cod since 1987, always used week never banked it. Appointed to Club Board in 2007, served as Treasurer, and committed attendee at meetings.

I enjoy working on the present Riverview Board. I was elected in 2011 from the Advisory Committee and I am currently serving as Board President. A retired 32 year member of Attleboro Fire Dept. as Fire Prevention Captain.

**Objective as Trustee:** Working collectively and making decisions with Board members always in the best interest of the owners. This being done while protecting your investment in the resort and keeping maintenance fees as low as possible.

We've come through some tough times in recent years, but with dedicated people from VRI, our terrific resort staff and committed Board members, we are closer to becoming a financially stable resort. I would like to continue on until we see our loan paid off and full ownership becomes a reality.

#### Antone C. Viveiros

**Interval Week(s) Owned:** 22

**Address:** Middletown, RI

**Education:** High School with some College, IBEW four year electrical apprenticeship, advanced professional training, welding, pumps and seals, refrigerant, HVAC training, Mass. Occupational Teaching Approval and Master Electrical Licensee. Plumbing and pipe fitting experience.

**Qualifying Experience:** Supervisor – building, operations and maintenance for National Grid Electric, Co, retired. Licensed Master Electrician, Mass and Journeyman's License in Rhode Island. Mass Occupational Instructor for Elementary, High School and Adult Education, appliance repair/HVAC/plumbing and pipefitter experience.

**Objectives as Trustee:** To offer our owners and guests the service they deserve, and to operate the resort as efficiently, both physically and financially as possible.

# RIVERVIEW RESORT CONDOMINIUM TRUST

## ANNUAL OWNERS MEETING MINUTES

### September 14, 2013

#### I. INTRODUCTION

The meeting was called to order by Daniel Mardirosian at 10:35 a.m. at the Double Tree by Hilton, Hyannis, MA. Mr. Mardirosian stated that a roll call of all owners present was taken at the registration table as each owner arrived for the meeting. Mr. Mardirosian then introduced the head table.

##### Board of Trustees:

Dennis Ducharme	Daniel Mardirosian
Ray Slater	Roy Fraser

##### Absent:

Frank Ferraro, Trustee  
Peg Buckman, Advisory Committee

##### Vacation Resorts International and Resort Staff:

Rich Muller, Sr. Vice President of Resort Operations/VRI  
Michael McManus, Director of Resorts/VRI  
Israel Soares, General Manager  
Jeff Philips, Assistant General Manager

#### II. PROOF OF MEETING NOTICE

Mr. Mardirosian stated that the meeting notice of today's meeting pursuant to Trust Documents was delivered to all owners via regular mail in the August newsletter.

#### III. APPROVAL OF AGENDA

**MOTION:** A motion was made from the floor to approve the agenda as written. Motion was seconded and approved unanimously.

#### IV. APPROVAL OF PREVIOUS MINUTES

**MOTION:** A motion from the floor was made to waive the reading of, and approve the September 15, 2012 Annual Meeting minutes as presented. Motion was seconded and approved unanimously.

#### V. PRESIDENTS REPORT

Mr. Mardirosian extended a warm Welcome to all owners present and thanked everyone for taking time out of their busy schedule to attend the Annual Meeting. He noted that he is honored to be a member of the Board and very proud of the monumental accomplishments that have been achieved over the past seven years. It would not have happened without the support of owners and the VRI team. Dan also stated that he would not be re-running for election this year due to personal commitments but he would remain an active owner and member of the Advisory Committee.

Mr. Mardirosian encouraged owners to promote the resort with friends and family to help the Riverview family grow. He thanked General Manager, Israel Soares and his staff for doing an exceptional job maintaining service standards and the facilities. Riverview has become a premier resort.

#### VI. MANAGEMENT REPORTS

##### Resort Update

Michael McManus presented a report on a flood that occurred at the resort on January 30, 2013. Due to severe cold weather on the Cape, two water main supply lines froze and broke in the crawl spaces at each end of the building flooding the basement. A plumbing contractor was called in to shut off the water but was unable to due to the location of the rupture. With the water rising in the basement, the Yarmouth Water and Fire Departments along with the electric company responded to the emergency by shutting down all water and power.

With coordinated efforts between management, the Resort's insurance carrier, and Belfor Disaster Restoration, the clean up began. Within 48 hours the resort was supplied with diesel generators, industrial sized heat pumps, dehumidifiers, fans, temporary lights and other equipment.

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Subsequently, on February 2nd the Town inspected the damage, and ordered that the entire main electrical panel be replaced. Unfortunately replacement components were not readily available due to an acute shortage of parts caused by Hurricane Sandy.

After a long two months with makeshift power and the staff working in very uncomfortable conditions the clean up and restoration effort was completed. On April 5, 2013 the Yarmouth Building Inspector signed off on the repairs and electricity was restored to Riverview..

#### Financial Update

Rich Muller presented a summary of the resort's financial position to date, discussed the year ending December 31, 2012 financial reports, and reviewed the 2014 Budget. Rich stated that management and staff are doing a great job controlling operational expenses in 2013. Sales of Association intervals continues and the resort is again approaching sell-out. Since the consolidation with Club at Cape Cod, sales has been management's highest priority and Riverview has proven to be in high demand

Mr. Muller stated that the 2012 financial reports were independently audited by the CPA firm Friedman, Seville, and Salomon and their report is available upon request.

#### Industry Update

Rich Muller stated that the industry as a whole continues to improve. Nevertheless, timeshare owners, including some Riverview owners, are still being victimized by fraudulent transfer activities and other fraudulent enterprises. These are often disguised as transfer or resale companies but they ultimately coerce owners into paying exorbitant fees with promises of being "relieved" of maintenance fee obligations.

Owners are also being offered "upgrade" opportunities to buy into an alternate property or travel club by "trading in" their interval. Owners are strongly forewarned about doing business with any organization that offers to transfer or to take title to your interval for a fee. Management is always available should you have any questions about any solicitation or offer you may receive.

## **VII. ELECTION OF TRUSTEE**

Candidates running for election were introduced and given the opportunity to address the audience. There being no nominations from the floor, nominations were closed. Volunteers were selected as election monitors who would participate in ballot tabulation.

The audience was reminded that there is no compensation for Board service; however, out of pocket travel expense to attend Board meetings is reimbursed.

## **VIII. QUESTIONS AND ANSWERS**

Richard Muller opened the floor to questions and comments. Several owners requested and were provided additional financial information. All records and financial reports are available for inspection at VRI's Hyannis office. To make an appointment, please contact Michael McManus at 508-771-3399.

Questions were also answered regarding the flood damage, insurance coverage and restoration process.

Suggestions from the audience included: energy conservation enhancements, web based communication in addition to regular mail, charging for use of washers and dryers to prevent individual owners from tying up the machines with one or two articles of clothing. There were many positive comments about the condition of the resort and the impeccable service from Israel Soares and his staff. Appreciation was expressed to the Board and management.

## **IX. ELECTION RESULTS**

Rich Muller reported that the ballots were then collected and tallied by the volunteers. Richard Evans and Roy Fraser were each elected to a three-year term.

## **X. ADJOURNMENT**

**MOTION:** There being no further business it was moved that the meeting be adjourned at 12:10 p.m. Motion was seconded and approved unanimously.



# Use Weeks Calendar

Always confirm your check-in date by contacting the Resort or the VRI Reservation Center:

Riverview 1(508)394-9801 or info@theriverviewresort.com

VRI Reservation Center 1(800)228-2968 or nereservations@vriresorts.com.



WEEK	2015		2016		2017		2018		WEEK
	FRIDAY TO FRIDAY	SATURDAY TO SATURDAY	FRIDAY TO FRIDAY	SATURDAY TO SATURDAY	FRIDAY TO FRIDAY	SATURDAY TO SATURDAY	FRIDAY TO FRIDAY	SATURDAY TO SATURDAY	
1	JAN. 2 – JAN. 9	JAN. 3 – JAN. 10	JAN. 1 – JAN. 8	JAN. 2 – JAN. 9	JAN. 6 – JAN. 13	JAN. 7 – JAN. 14	JAN. 5 – JAN. 12	JAN. 6 – JAN. 13	1
2	JAN. 9 – JAN. 16	JAN. 10 – JAN. 17	JAN. 8 – JAN. 15	JAN. 9 – JAN. 16	JAN. 13 – JAN. 20	JAN. 14 – JAN. 21	JAN. 12 – JAN. 19	JAN. 13 – JAN. 20	2
3	JAN. 16 – JAN. 23	JAN. 17 – JAN. 24	JAN. 15 – JAN. 22	JAN. 16 – JAN. 23	JAN. 20 – JAN. 27	JAN. 21 – JAN. 28	JAN. 19 – JAN. 26	JAN. 20 – JAN. 27	3
4	JAN. 23 – JAN. 30	JAN. 24 – JAN. 31	JAN. 22 – JAN. 29	JAN. 23 – JAN. 30	JAN. 27 – FEB. 3	JAN. 29 – FEB. 4	JAN. 26 – FEB. 2	JAN. 27 – FEB. 3	4
5	JAN. 30 – FEB. 6	JAN. 31 – FEB. 7	JAN. 29 – FEB. 5	JAN. 30 – FEB. 6	FEB. 3 – FEB. 10	FEB. 4 – FEB. 11	FEB. 2 – FEB. 9	FEB. 3 – FEB. 10	5
6	FEB. 6 – FEB. 13	FEB. 7 – FEB. 14	FEB. 6 – FEB. 13	FEB. 7 – FEB. 14	FEB. 10 – FEB. 17	FEB. 11 – FEB. 18	FEB. 9 – FEB. 16	FEB. 10 – FEB. 17	6
7	FEB. 13 – FEB. 20	FEB. 14 – FEB. 21	FEB. 13 – FEB. 20	FEB. 14 – FEB. 21	FEB. 17 – FEB. 24	FEB. 18 – FEB. 25	FEB. 16 – FEB. 23	FEB. 17 – FEB. 24	7
8	FEB. 20 – FEB. 27	FEB. 21 – FEB. 28	FEB. 19 – FEB. 26	FEB. 20 – FEB. 27	FEB. 24 – MAR. 3	FEB. 25 – MAR. 4	FEB. 23 – MAR. 2	FEB. 24 – MAR. 3	8
9	FEB. 27 – MAR. 6	FEB. 28 – MAR. 7	FEB. 26 – MAR. 4	FEB. 27 – MAR. 5	MAR. 3 – MAR. 10	MAR. 4 – MAR. 11	MAR. 2 – MAR. 9	MAR. 3 – MAR. 10	9
10	MAR. 6 – MAR. 13	MAR. 7 – MAR. 14	MAR. 4 – MAR. 11	MAR. 5 – MAR. 12	MAR. 10 – MAR. 17	MAR. 11 – MAR. 18	MAR. 9 – MAR. 16	MAR. 10 – MAR. 17	10
11	MAR. 13 – MAR. 20	MAR. 14 – MAR. 21	MAR. 11 – MAR. 18	MAR. 12 – MAR. 19	MAR. 17 – MAR. 24	MAR. 18 – MAR. 25	MAR. 16 – MAR. 23	MAR. 17 – MAR. 24	11
12	MAR. 20 – MAR. 27	MAR. 21 – MAR. 28	MAR. 18 – MAR. 25	MAR. 19 – MAR. 26	MAR. 24 – MAR. 31	MAR. 25 – APR. 1	MAR. 23 – MAR. 30	MAR. 24 – MAR. 31	12
13	MAR. 27 – APR. 3	MAR. 28 – APR. 4	MAR. 25 – APR. 1	MAR. 26 – APR. 2	MAR. 31 – APR. 7	APR. 1 – APR. 8	MAR. 30 – APR. 6	MAR. 31 – APR. 7	13
14	APR. 3 – APR. 10	APR. 4 – APR. 11	APR. 1 – APR. 8	APR. 2 – APR. 9	APR. 7 – APR. 14	APR. 8 – APR. 15	APR. 6 – APR. 13	APR. 7 – APR. 14	14
15	APR. 10 – APR. 17	APR. 11 – APR. 18	APR. 8 – APR. 15	APR. 9 – APR. 16	APR. 14 – APR. 21	APR. 15 – APR. 22	APR. 13 – APR. 20	APR. 14 – APR. 21	15
16	APR. 17 – APR. 24	APR. 18 – APR. 25	APR. 15 – APR. 22	APR. 16 – APR. 23	APR. 21 – APR. 28	APR. 22 – APR. 29	APR. 20 – APR. 27	APR. 21 – APR. 28	16
17	APR. 24 – MAY 1	APR. 25 – MAY 2	APR. 22 – APR. 29	APR. 23 – APR. 30	APR. 28 – MAY 5	APR. 29 – MAY 6	APR. 27 – MAY 4	APR. 28 – MAY 5	17
18	MAY 1 – MAY 8	MAY 2 – MAY 9	APR. 29 – MAY 6	APR. 30 – MAY 7	MAY 5 – MAY 12	MAY 6 – MAY 13	MAY 4 – MAY 11	MAY 5 – MAY 12	18
19	MAY 8 – MAY 15	MAY 9 – MAY 16	MAY 6 – MAY 13	MAY 7 – MAY 14	MAY 12 – MAY 19	MAY 13 – MAY 20	MAY 11 – MAY 18	MAY 12 – MAY 19	19
20	MAY 15 – MAY 22	MAY 16 – MAY 23	MAY 13 – MAY 20	MAY 14 – MAY 21	MAY 19 – MAY 26	MAY 20 – MAY 27	MAY 18 – MAY 25	MAY 19 – MAY 26	20
21	MAY 22 – MAY 29	MAY 23 – MAY 30	MAY 20 – MAY 27	MAY 21 – MAY 28	MAY 26 – JUNE 2	MAY 27 – JUNE 3	MAY 25 – JUNE 1	MAY 26 – JUNE 2	21
22	MAY 29 – JUNE 5	MAY 30 – JUNE 6	MAY 27 – JUNE 3	MAY 28 – JUNE 4	JUNE 2 – JUNE 9	JUNE 3 – JUNE 10	JUNE 1 – JUNE 8	JUNE 2 – JUNE 9	22
23	JUNE 5 – JUNE 12	JUNE 6 – JUNE 13	JUNE 3 – JUNE 10	JUNE 4 – JUNE 11	JUNE 9 – JUNE 16	JUNE 10 – JUNE 17	JUNE 8 – JUNE 15	JUNE 9 – JUNE 16	23
24	JUNE 12 – JUNE 19	JUNE 13 – JUNE 20	JUNE 10 – JUNE 17	JUNE 11 – JUNE 18	JUNE 16 – JUNE 23	JUNE 17 – JUNE 24	JUNE 15 – JUNE 22	JUNE 16 – JUNE 23	24
25	JUNE 19 – JUNE 26	JUNE 20 – JUNE 27	JUNE 17 – JUNE 24	JUNE 18 – JUNE 25	JUNE 23 – JUNE 30	JUNE 24 – JULY 1	JUNE 22 – JUNE 29	JUNE 23 – JUNE 30	25
26	JUNE 26 – JULY 3	JUNE 27 – JULY 4	JUNE 24 – JULY 1	JUNE 25 – JULY 2	JUNE 30 – JULY 7	JULY 1 – JULY 8	JUNE 29 – JULY 6	JUNE 30 – JULY 7	26
27	JULY 3 – JULY 10	JULY 4 – JULY 11	JULY 1 – JULY 8	JULY 2 – JULY 9	JULY 7 – JULY 14	JULY 8 – JULY 15	JULY 6 – JULY 13	JULY 7 – JULY 14	27
28	JULY 10 – JULY 17	JULY 11 – JULY 18	JULY 8 – JULY 15	JULY 9 – JULY 16	JULY 14 – JULY 21	JULY 15 – JULY 22	JULY 13 – JULY 20	JULY 14 – JULY 21	28
29	JULY 17 – JULY 24	JULY 18 – JULY 25	JULY 15 – JULY 22	JULY 16 – JULY 23	JULY 21 – JULY 28	JULY 22 – JULY 29	JULY 20 – JULY 27	JULY 21 – JULY 28	29
30	JULY 24 – JULY 31	JULY 25 – AUG. 1	JULY 22 – JULY 29	JULY 23 – JULY 30	JULY 28 – AUG. 4	JULY 29 – AUG. 5	JULY 27 – AUG. 3	JULY 28 – AUG. 4	30
31	JULY 31 – AUG. 7	AUG. 1 – AUG. 8	JULY 29 – AUG. 5	JULY 30 – AUG. 6	AUG. 4 – AUG. 11	AUG. 5 – AUG. 12	AUG. 3 – AUG. 10	AUG. 4 – AUG. 11	31
32	AUG. 7 – AUG. 14	AUG. 8 – AUG. 15	AUG. 5 – AUG. 12	AUG. 6 – AUG. 13	AUG. 11 – AUG. 18	AUG. 12 – AUG. 19	AUG. 10 – AUG. 17	AUG. 11 – AUG. 18	32
33	AUG. 14 – AUG. 21	AUG. 15 – AUG. 22	AUG. 12 – AUG. 19	AUG. 13 – AUG. 20	AUG. 18 – AUG. 25	AUG. 19 – AUG. 26	AUG. 17 – AUG. 24	AUG. 18 – AUG. 25	33
34	AUG. 21 – AUG. 28	AUG. 22 – AUG. 29	AUG. 19 – AUG. 26	AUG. 20 – AUG. 27	AUG. 25 – SEP. 1	AUG. 26 – SEP. 2	AUG. 24 – AUG. 31	AUG. 25 – SEP. 1	34
35	AUG. 28 – SEP. 4	AUG. 29 – SEP. 5	AUG. 26 – SEP. 2	AUG. 27 – SEP. 3	SEP. 1 – SEP. 8	SEP. 2 – SEP. 9	AUG. 31 – SEP. 7	SEP. 1 – SEP. 8	35
36	SEP. 4 – SEP. 11	SEP. 5 – SEP. 12	SEP. 2 – SEP. 9	SEP. 3 – SEP. 10	SEP. 8 – SEP. 15	SEP. 9 – SEP. 16	SEP. 7 – SEP. 14	SEP. 8 – SEP. 15	36
37	SEP. 11 – SEP. 18	SEP. 12 – SEP. 19	SEP. 9 – SEP. 16	SEP. 10 – SEP. 17	SEP. 15 – SEP. 22	SEP. 16 – SEP. 23	SEP. 14 – SEP. 21	SEP. 15 – SEP. 22	37
38	SEP. 18 – SEP. 25	SEP. 19 – SEP. 26	SEP. 16 – SEP. 23	SEP. 17 – SEP. 24	SEP. 22 – SEP. 29	SEP. 23 – SEP. 30	SEP. 21 – SEP. 28	SEP. 22 – SEP. 29	38
39	SEP. 25 – OCT. 2	SEP. 26 – OCT. 3	SEP. 23 – SEP. 30	SEP. 24 – OCT. 1	SEP. 29 – OCT. 6	SEP. 30 – OCT. 7	SEP. 28 – OCT. 5	SEP. 29 – OCT. 6	39
40	OCT. 2 – OCT. 9	OCT. 3 – OCT. 10	SEP. 30 – OCT. 7	OCT. 1 – OCT. 8	OCT. 6 – OCT. 13	OCT. 7 – OCT. 14	OCT. 5 – OCT. 12	OCT. 6 – OCT. 13	40
41	OCT. 9 – OCT. 16	OCT. 10 – OCT. 17	OCT. 7 – OCT. 14	OCT. 8 – OCT. 15	OCT. 13 – OCT. 20	OCT. 14 – OCT. 21	OCT. 12 – OCT. 19	OCT. 13 – OCT. 20	41
42	OCT. 16 – OCT. 23	OCT. 17 – OCT. 24	OCT. 14 – OCT. 21	OCT. 15 – OCT. 22	OCT. 20 – OCT. 27	OCT. 21 – OCT. 28	OCT. 19 – OCT. 26	OCT. 20 – OCT. 27	42
43	OCT. 23 – OCT. 30	OCT. 24 – OCT. 31	OCT. 21 – OCT. 28	OCT. 22 – OCT. 29	OCT. 27 – NOV. 3	OCT. 28 – NOV. 4	OCT. 26 – NOV. 2	OCT. 27 – NOV. 3	43
44	OCT. 30 – NOV. 6	OCT. 31 – NOV. 7	OCT. 28 – NOV. 4	OCT. 29 – NOV. 5	NOV. 3 – NOV. 10	NOV. 4 – NOV. 11	NOV. 2 – NOV. 9	NOV. 3 – NOV. 10	44
45	NOV. 6 – NOV. 13	NOV. 7 – NOV. 14	NOV. 4 – NOV. 11	NOV. 5 – NOV. 12	NOV. 10 – NOV. 17	NOV. 11 – NOV. 18	NOV. 9 – NOV. 16	NOV. 10 – NOV. 17	45
46	NOV. 13 – NOV. 20	NOV. 14 – NOV. 21	NOV. 11 – NOV. 18	NOV. 12 – NOV. 19	NOV. 17 – NOV. 24	NOV. 18 – NOV. 25	NOV. 16 – NOV. 23	NOV. 17 – NOV. 24	46
47	NOV. 20 – NOV. 27	NOV. 21 – NOV. 28	NOV. 18 – NOV. 25	NOV. 19 – NOV. 26	NOV. 24 – DEC. 1	NOV. 25 – DEC. 2	NOV. 23 – NOV. 30	NOV. 24 – DEC. 1	47
48	NOV. 27 – DEC. 4	NOV. 28 – DEC. 5	NOV. 25 – DEC. 2	NOV. 26 – DEC. 3	DEC. 1 – DEC. 8	DEC. 2 – DEC. 9	NOV. 30 – DEC. 7	DEC. 1 – DEC. 8	48
49	DEC. 4 – DEC. 11	DEC. 5 – DEC. 12	DEC. 2 – DEC. 9	DEC. 3 – DEC. 10	DEC. 8 – DEC. 15	DEC. 9 – DEC. 16	DEC. 7 – DEC. 14	DEC. 8 – DEC. 15	49
50	DEC. 11 – DEC. 18	DEC. 12 – DEC. 19	DEC. 9 – DEC. 16	DEC. 10 – DEC. 17	DEC. 15 – DEC. 22	DEC. 16 – DEC. 23	DEC. 14 – DEC. 21	DEC. 15 – DEC. 22	50
51	DEC. 18 – DEC. 25	DEC. 19 – DEC. 26	DEC. 16 – DEC. 23	DEC. 17 – DEC. 24	DEC. 22 – DEC. 29	DEC. 23 – DEC. 30	DEC. 21 – DEC. 28	DEC. 22 – DEC. 29	51
52	DEC. 25 – JAN. 1	DEC. 26 – JAN. 2	DEC. 23 – DEC. 30	DEC. 24 – DEC. 31	DEC. 29 – JAN. 5	DEC. 30 – JAN. 6	DEC. 28 – JAN. 4	DEC. 29 – JAN. 5	52
53	_____	_____	DEC. 30 – JAN. 6	DEC. 31 – JAN. 7	_____	_____	_____	_____	53

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 Hyannis, MA

## Important Numbers

**Riverview Resort** ..... (508) 394-9801  
 Fax..... (508) 394-6012  
 Website: [www.theriverviewresort.com](http://www.theriverviewresort.com)  
[facebook.com/theriverviewresort](https://facebook.com/theriverviewresort)

### Exchange Information

RCI..... (877) 874-3334  
 Interval International..... (800) 828-8200  
 VRI\*ety..... (888) 203-1044

### Vacation Owner Services

Assessment Billing and Collection..... (508) 771-3399  
 Hours..... Monday – Friday 8:30 a.m. – 5:00 p.m.

### Reservations

Information and Assistance ..... (800) 228-2968  
 Bonus Time, Vacation Tyme<sup>®</sup>, VIP Discount..... (866) 469-8222  
 Hours..... Monday – Friday 9:00 a.m. – 9:00 p.m.  
 Saturday 11:30 a.m. – 7:00 p.m.

### Still Need Assistance?

VRI Corporate Services ..... (508) 771-3399  
 VRI Fax..... (508) 775-6396  
 Hours..... Monday – Friday 8:00 a.m. – 5:00 p.m.



## Board of Trustees

Raymond Slater, President

Roy Fraser, Treasurer

Dennis Ducharme, Secretary

Frank Ferraro, Trustee

Richard Evans, Trustee

## Advisory Committee

Peg Buckman

Daniel Mardirosian

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**IF YOU MAY BE UNABLE TO ATTEND THE ANNUAL OWNERS' MEETING, please note your preferences on this Proxy/Ballot and return it to reach us no later than September 12, 2014.**

# Riverview Resort Condominium Trust Proxy/Ballot

*This Proxy/Ballot will be voted according to the instructions indicated below. If you own multiple weeks, only one Proxy/Ballot is required. Please indicate unit/week(s) owned below.*

## **PROXY: Solicited on Behalf of the Board of Trustees for the Annual Meeting of Owners to be held on September 13, 2014.**

The undersigned hereby appoint(s) (check only one):

- Dennis Ducharme, Secretary
- Your choice \_\_\_\_\_

who will attend in my absence to act as Proxy with power to vote for and act on behalf of the undersigned on any business that may properly come before the Annual Meeting of the Owners of Riverview Resort Condominium Trust, to be held at The DoubleTree by Hilton Hotel (formerly the Radisson), 287 Lyannough Rd., Hyannis, MA on **Saturday, September 13, 2014, 10:30 a.m.** or any adjournment thereof.

## **BALLOT: Vote for no more than two (2) Trustees to serve for a three (3) year term.** (Qualifications and biographies listed in newsletter.)

\* Indicates Incumbent

- \*Frank Ferraro
- Edward Johnson III
- \*Raymond Slater
- Antone C. Viveiros

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Interval Owner

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Interval Co-owner (if applicable)

Please Print Name(s) Legibly: \_\_\_\_\_

Unit/Week Number(s): \_\_\_\_\_



Please fold and mail in enclosed envelope to:  
Riverview Resort, c/o VRI, P.O. Box 399, Hyannis, MA 02601  
Thank you for your participation!



**Please complete and mail in time to reach us no later than September 12, 2014.**