



A Charming Resort on Cape Cod

June 2012



find us on

Facebook

facebook.com/theriverviewresort

Mark Your
Calendars!

**Riverview
Resort
Condominium
Trust
Annual
Meeting**

Save the Date!

**Saturday
September 8,
2012**

Please mark this date on your calendar and plan to attend. Further information on the Annual Meeting will be included in the next mailing.

CALL FOR NOMINATIONS

Your Board of Trustees is searching for owners who are interested in the future of Riverview Resort to submit their names as candidates and run in the upcoming election for service on the Board. There are two seats up for election for a three year term. Enclosed you will find a Candidate Nomination Form which we hope you will take time to complete.

Please remember that participation as a Trustee does not include compensation for one's time, but does require a lot of love and caring for Riverview Resort. One must also be able and willing to attend meetings at Riverview Resort or a meeting place nearby.

Our next Owner's Annual Meeting is scheduled for Saturday, September 8, 2012, 10:30 a.m. at the DoubleTree by Hilton Hotel (formerly the Radisson), 287 Iyannough Rd., Hyannis, Massachusetts. Prior to this meeting you will receive a short biography on the candidates who will be running. Enclosed with that mailing will be a proxy ballot for your use if you are unable to attend the Annual Owner's Meeting. It is most important that you return the proxy if you cannot attend. We, the current Trustees, wish to thank our fellow owners who have been of tremendous support to us in the past.

PLEASE NOTE: The enclosed Candidate Nomination Form must be completed and returned to reach us no later than August 3, 2012.

INSIDE THIS ISSUE

Owner Updates • Comment Cards
In-Room Directories • Check-in Policy
Smoking Policy • Keep Up with Technology
Rental Opportunities and VRI Programs
Overflow and Boat Parking • Going Green

Candidate Nomination Form
Resort Calendar

**SAVE SAVE SAVE
on Daily Beach Passes**

Daily Beach Passes are being offered **FREE** to owners during your stay at Riverview Resort for the 2012 season.

Inquire at the front desk.
Limited availability.



Owner Updates

An opportunity to learn more about vacation opportunities from InnSeason Resorts

An Owner Update is a simple meeting (about 45 minutes) where we find out how you are doing, and what's new in your life and we let you know about new programs and enhancements in the VRI and InnSeason Resorts properties.

Our ongoing goal is to make sure that you and your family enjoy and make full use of your vacation investment. To make it a little easier, if we have available units in any of our properties, during the time you choose, we would be happy to offer you a complimentary overnight stay.

Simply call an InnSeason Customer Care Representative to schedule an appointment.

1 (866) 873-2766



Comment Cards

Comment cards are an important communication tool that your Resort Management, Board and VRI utilizes to stay informed on the expectations and needs of owners and guests.

We would appreciate it if you could take a couple of minutes to provide us with candid responses to a few questions about the property and staff at Riverview Resort. Your answers will help us maintain high customer service standards.

Please fill out one of the comment cards prior to your departure and leave it with the Front Desk.

Thank you for your help!

In-Room Directories

To expedite check-in procedures, we have updated our in-room directories which are located in each unit. Please read the in-room directories which include general information on the Resort, the amenities offered, basic Resort policies, information on local attractions, shopping and beaches.

Check-in Policy

Remember check-in time is 4:00 p.m. as the housekeeping department must have adequate time to clean the rooms. Early check-ins will not be permitted before 2:00 p.m. on Fridays and Saturdays.

To inquire if early access to your room is possible, please contact the resort.

Keeping Up with Technology

With the growth of social media, Riverview Resort is staying connected with our owners by launching a Facebook Page. This page can be found by logging into Facebook and typing "Riverview Resort" into the search section or by visiting facebook.com/theriverviewresort.. Once you have found the Homepage, click the "like" button. You will then be networked into the resort's page allowing you access to resort updates, sales information, and getaway specials.

Check it out and join us on Facebook!

REMINDER: Riverview Resort IS SMOKE FREE!

For the benefit of all our guests, there is **NO SMOKING** allowed at Riverview Resort. All owners and guests must refrain from smoking indoors. The Riverview Resort actively promotes a smoke-free environment. We ask that you refrain from smoking inside your unit or any resort common area. Smoking on the balconies, patios or outside grounds permitted. In the event of a violation a minimum fine of \$250 will be assessed to all violators.



RENTAL OPPORTUNITIES and VRI PROGRAMS

Are you traveling this month to a family function, visiting friends out of town or simply escaping for a long weekend? Have you booked your next vacation? Did you receive a great rate or discount? Remember, as an owner at a VRI managed resort, there are various programs that can help you save on your next vacation.

Please call 1 (800) 228-2968 and let our reservation agents know you own at a VRI Managed Property and would like to inquire about one of the rental programs available.

VRI Programs

Bonus Time: Want to add days to your vacation at Riverview Resort? Bonus Time allows you to add extra time at your home resort, on selected rooms only, outside of your regular use week. Nightly rates are greatly reduced. These rates are established by your Board of Trustees based on the minimum requirements to cover cleaning and maintenance costs. Reserve Bonus Time a maximum of 45 days in advance, down to the day of check-in, by calling VRI Central Reservations directly at 1-866-469-8222.

VacationTyme: With Vacation Tyme, not only can you visit other VRI resorts, you can enjoy real discounts too – regardless of unit type or season! Just contact VRI Central Reservations at 1-866-469-8222 within the 15 day Vacation Tyme window to request your reservation. Vacation Tyme can help you have the perfect getaway for a fraction of the cost!

VIP Discounts: Savings off posted seasonal rental rates with VIP owner discounted rates...exclusively for owners at most VRI managed resorts. Plan a mini-vacation, a family outing or an extended business trip – the choice is yours! Best of all, as an owner at a VRI managed resort, you have unlimited use of these discounts and can book up to one year in advance – just call VRI toll free at 1-866-4MYVACATION (1-866-469-8222) for reservations.

Owner Rental Program: VRI's highly successful Owner Rental Program uses both national and regional advertising to promote use of rental weeks – and we've got a great track record! If you can't go, use the VRI Owner Rental Program – we'll help put your week to use. Call 1-866-469-8222 for more details.

Overflow and Boat Parking

All vehicles must be registered with the front desk. Only one vehicle may be parked in front parking lot. Additional vehicles, boats, and trailers must be parked in the overflow lot, across Neptune Lane.

Violators will be towed at owner's expense and may be subject to other fees.

Riverview Resort is not responsible for any loss or damage to any vehicle parked on the property.

GOING GREEN

The Riverview Resort is making great efforts to go Green. Please help in the effort.

- o Recycle newspapers, bottles, and cans and place in designated areas.
- o Turn heat/AC off when you are not in your unit.
- o Conserve energy when you can.
- o Reuse towels.

Thank you for your help in protecting the environment!



c/o Vacation Resorts International
P.O. Box 399
Hyannis, MA 02601-0399

ADDRESS SERVICE REQUESTED

PRST FIRST
U.S. POSTAGE
PAID
CURLEY
DIRECT

Important Numbers

Riverview Resort
and

Vacation Resorts International (VRI)

Riverview Resort (508) 394-9801

Fax - Riverview Resort (508) 394-6012

Website: www.theriverviewresort.com

facebook.com/theriverviewresort

Exchange Information

Interval International (800) 828-8200

RCI (877) 874-3334

VRI*ety (888) 203-1044

Vacation Owner Services

Assessment Billing and Collections
(508) 771-3399

Reservations

Information and Assistance (800) 228-2968

Bonus Time, Vacation Tyme[®], VIP Discount
(866) 469-8222

Still Need Assistance?

VRI Corporate Services (508) 771-3399

VRI Fax (508) 775-6396

*Managed by Vacation Resorts International
Perfecting the Art of Hospitality
www.vriresorts.com*





Riverview Resort Condominium Trust Candidate Nomination Form

The following information is needed to place your name on the ballot for election to the Board of Trustees. This information will be summarized in the next notice mailed to all owners. Please be brief and write legibly.

Name: _____

Interval Week(s) Owned: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone No. (Home): _____ (Work/Cell): _____

Education: _____

Qualifying Experience: _____

Objectives as Trustee: _____

Becoming a member of the Board of Trustees is a major responsibility and requires a firm commitment. Please do not volunteer unless you are willing and able to make this type of commitment to your Resort.

Nomination Acceptance Signature

Date

In order to ensure your name appears on the ballot for consideration by your fellow owners, this Nomination Form must be received by the Secretary NO LATER THAN AUGUST 3, 2012.

PLEASE FOLD, SECURE STAMP AND MAIL TO ADDRESS ON REVERSE SIDE



-Please Fold Here-

PLACE
STAMP
HERE

Please check if new address

Secretary
Riverview Resort Condominium Trust
c/o Vacation Resorts International
Post Office Box 399
Hyannis, MA 02601-0399

-Please Fold Here-